



REMINDER

To all Applicant Representatives and Customers

Incentives do not change the safety rules

There have been reports that installers and contractors are informing customers that enrolment in any conservation incentive program eliminates the need for an Electrical Safety Authority permit. **This is not correct.**

Contractors, electricians and other licensed trades-persons must adhere to the ESA Regulatory Safety Obligation referenced below – **it is the law**. There are no exceptions to rules or regulations simply because a conservation project receives an incentive. Please refer to the website below for additional information.

Regulatory Safety Obligations

All electrical work (including electrical system maintenance) has an application for inspection filed with the Electrical Safety Authority before, or within, 48 hours after the commencement of work.

<http://www.esasafe.com/business/continuous-safety-services/safety-and-maintenance>

In addition, although Toronto Hydro does not require proof that the participant has followed all applicable law and regulations (submission of ESA certificates, building codes, etc.) the [Participant Agreement](#) includes provisions that the applicant will abide by all legal requirements for the work being completed under the program.

If you have any questions please go our website at www.torontohydro.com/business.