

## **National Anglican Church Program**

# **National Central Contact Options Providing Direct Support**

#### Anglican@aon.ca

Phone: 877.766.3093

Dedicated, Every Email Answered

Knowledgeable + And

Brokers Request Addressed

All Brokers Canadian Situated. Fully licensed and trained by Aon

### **Service Level Agreement**

80%

Of inbound calls are answered within 30 seconds

100%

Of emails answered and addressed

All inbound and outbound emails are archived for

ten years

#### **Claims Advocacy**

All claims are handled by a licensed and trained Aon Claims Specialist who is there to be an advocate for the client, provide claims advice.

For claims please contact:

Tanya Ketterer

tanya.ketterer@aon.ca

#### **Access to Aon Direct**

We provide our customers access to our App or customer portal; this gives our customers the opportunity to print and access insurance documents, manage insurance policies, and check the status of their claims.



## **Our Team**



David Rudner Consumer Products Group AVP, Affinity Team Leader



Navaz Datoo Consumer Products Group AVP, Affinity Team Leader



Amber Thibert CAN Insurance Advisor



Keisha Purcell CAN Insurance Advisor



Peter Walker CAN Insurance Advisor



Rejoice Phiri CAN Insurance Advisor



Tanya Ketterer Claim Specialist tanya.ketterer@aon.ca